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COUNCIL OF THE CITY OF PHILADELPHIA
COMMITTEE ON PUBLIC HEALTH AND
HUMAN SERVICES

- - -

Room 400, City Hall
Philadelphia, Pennsylvania
Wednesday, November 15, 2006
10:15 a.m.

- - -

PRESENT:
COUNCILWOMAN MARIAN B. TASCO, CHAIR
COUNCILWOMAN BLONDELL REYNOLDS BROWN

RESOLUTION 060593 - Resolution authorizing the
Council Committee on Public Health and Human
Services to hold hearings regarding the City's
inspection procedures for food establishments.

- - -

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COUNCILWOMAN TASC0: Good

3

morning. Thank you for coming. I'd like

4

to call the Committee on Public Health

5

and Human Services to order. This being

6

a hearing and not an ordinance, we're

7

going to get started.

8

I'd like to recognize that

9

Councilwoman Blondell Reynolds Brown is

10

here and the other Councilmembers will

11

join us soon.

12

I'd like to have the Clerk read

13

the resolution, please, for the record.

14

MR. GREEN: Resolution 060593,

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a resolution authorizing the Council

16

Committee on Public Health and Human

17

Services to hold hearings regarding the

18

City's inspection procedures for food

19

establishments.

20

COUNCILWOMAN TASC0: Thank you.

21

According to the National

22

Geographic Traveler magazine,

23

Philadelphia is America's next great

24

city. In selecting Philadelphia for this

25

distinction, our City's restaurants were

1 11/15/06 - PUBLIC HEALTH - RES. 060593

2 a key factor. From Susanna Foo to Le
3 Bec-Fin, America is now learning what we
4 always knew, Philadelphia has the best
5 food in the world.

6 Although restaurants are a key
7 part of Philadelphia's renaissance, it is
8 important that the City's food
9 establishments be safe and clean for
10 visitors and for the local residents.
11 Yet to maintain healthy food
12 establishments, we must have a strong
13 food inspection program.

14 According to the Philadelphia
15 Inquirer story last spring, the City
16 inspects food establishments once every
17 15 months, compared to at least once per
18 year in America's largest cities and the
19 minimum three per year as recommended by
20 the U.S. Food and Drug Administration.

21 Regular food inspections are
22 very important, because spoiled or
23 uncooked food can cause illness and
24 death. Also according to the
25 Philadelphia article, in 2002, two City

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2 residents died from an outbreak of
3 listeria. In 2004, 225 people were
4 sickened by food-borne outbreaks, and in
5 2005, 171 people became ill from four
6 outbreaks.

7 In this regard, it is important
8 that the City have a thorough food
9 inspection program so that we can protect
10 our citizens and visitors and truly
11 become what we know and what the world is
12 learning, America's great city.

13 So we'd like now to call our
14 Health Commissioner to come forward and
15 present her testimony. We had invited
16 some other individuals to come from other
17 cities but could not make it today, but
18 we will at the end of this session
19 probably recess and reconvene at some
20 point so that we can have their expert
21 testimony.

22 But we'd like to welcome our
23 Health Commissioner. Is it still
24 "acting"?

25 COMMISSIONER PARIS: Interim,

1 11/15/06 - PUBLIC HEALTH - RES. 060593

2 yes, ma'am.

3 COUNCILWOMAN TASC0: Interim
4 Health Commissioner, Ms. Carmen Paris.
5 Would you introduce yourself, please.

6 COMMISSIONER PARIS: Good
7 morning, Chairwoman Tasco and members of
8 the Committee on Public Health and Human
9 Services. I am Carmen Paris, Interim
10 Health Commissioner. Thank you for the
11 opportunity to speak about the City's
12 food inspection program as it is carried
13 out by the Department of Public Health.

14 Established by the Philadelphia
15 Home Rule Charter, the Department has the
16 power and duty to protect the health of
17 the public through enforcement of those
18 statutes, ordinances and regulations that
19 pertain to our City's food
20 establishments.

21 COUNCILWOMAN TASC0: Could you
22 move your mike a little closer, please.

23 COMMISSIONER PARIS: Sure.

24 COUNCILWOMAN TASC0: Thank you.

25 COMMISSIONER PARIS: During

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 some periods of its history, this has
3 been a much more daunting task than at
4 others. At times, budget woes,
5 fluctuations in staffing levels, changes
6 in food service trends, a globalization
7 of the food supply and increasing
8 standards have all posed significant
9 challenges to the Department. There was
10 a period in the early 1990s when the
11 sanitarian staffing level was at ten and
12 the interval between initial inspections
13 reached a high of 36 months.

14 An inspection of a food
15 establishment no longer consists only of
16 the visual observance of surfaces within
17 the establishment to determine if they
18 look clean. Today, before construction
19 begins, a food establishment starts off
20 with a technical review of the floor
21 plans and food equipment specifications.
22 Inspections of operating establishments
23 are significantly more technical in
24 nature than they were in the past, now
25 designed to identify potential sources of

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 food contamination. We now track and
3 approve sources of foods and food
4 products brought into the City, and we
5 have instituted training curricula and
6 certification requirements for food
7 handlers. The Food and Drug
8 Administration, FDA, Model Food Code is
9 now fully incorporated into our
10 regulations. I believe we perform these
11 functions well, and I would like to offer
12 some detail on what we are currently
13 doing.

14 I am pleased to report that by
15 filling five open sanitarian positions in
16 the later part of FY06 and adjusting work
17 assignment distribution and with
18 additional use of overtime, we were able
19 to experience a dramatic reduction in the
20 interval between initial inspections.
21 During the first quarter of FY07, the
22 initial inspection interval decreased
23 from 16.6 months to 12.4 months. As we
24 move into the future, we anticipate
25 maintaining the ability of completing at

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 least one inspection for every type of
3 food establishment on an annual basis.
4 We have recently been approved to hire an
5 additional five sanitarians and have
6 begun recruiting candidates for these
7 positions. As these positions are filled
8 and as the new hires are trained, we
9 anticipate further improvement in our
10 abilities to monitor food establishment
11 operations and provide those technical
12 services associated with the food
13 inspection program.

14 In the spring of 2006, the
15 Department formally enrolled in the FDA's
16 National Retail Food Program Standards.
17 This will serve to evaluate the
18 Philadelphia food inspection program in
19 accordance with the current national
20 standards. The first step in this
21 process is our participation in a
22 comprehensive year-long review of our
23 existing program. We have agreed to the
24 review and are prepared to implement the
25 FDA findings and recommendations.

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2 At this time, I would like to
3 note that FDA does not currently
4 recommend any fixed number of inspections
5 of food establishments per year. Rather,
6 their recommendation is to provide a
7 range of one to four inspections,
8 depending on the risk category of the
9 specific facility. At this point, we are
10 inspecting at least once a year. A
11 significant component of the National
12 Retail Food Program Standards is to
13 utilize a risk-based inspection program,
14 conducting inspections that focus on
15 those conditions that have known
16 association with risks of food-borne
17 illnesses and food contamination. The
18 Department's current inspection program
19 is a modified risk-based program, one
20 that increases the inspection frequency
21 of certain classes of higher-risk
22 establishments, such as schools, nursing
23 homes and hospitals.

24 To help us reach a full
25 risk-based program, we have been

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 successful in acquiring funding from the
3 Pennsylvania Department of Agriculture to
4 replace our aging computerized inspection
5 system with the most recent version of
6 the risk-based inspection model. Use of
7 this model is encouraged nationally. In
8 addition, FDA representatives have agreed
9 to make their Regional Specialist
10 available to the City of Philadelphia to
11 assist in incorporating the new protocol
12 into our program and in the training of
13 our sanitarians who will use this tool.
14 These significant upgrades will further
15 enhance our ability to protect the
16 citizens of Philadelphia.

17 In another area of the food
18 inspection program, the Department is now
19 posting food establishment inspection
20 reports on its website. Currently, these
21 reports are updated monthly, although
22 upon implementation of this new software,
23 citizens will have more timely and
24 user-friendly access to reports of all
25 food establishments and institutions in

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 Philadelphia.

3 I feel confident that the steps
4 we have taken are in the right direction
5 for instituting a food protection program
6 fully in step with the recommendations of
7 the FDA. I think it is important to note
8 that many of these initiatives have been
9 in the planning stages for a number of
10 years. Such systems are costly to put
11 into practice, and while the Department
12 will be moving forward in implementing
13 the risk-based inspection protocol,
14 current resources will not necessarily
15 permit us to institute the inspection
16 frequencies that might be recommended by
17 the FDA for some establishments. To
18 fully implement a model program, I
19 anticipate that we will need to continue
20 to balance our ability to provide the
21 optimum number of inspections with the
22 resources needed to pay for them through
23 a combination of raising revenue,
24 locating additional grant funding sources
25 and increasing budget allocations.

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2 Thank you for the opportunity
3 to present testimony today and I will
4 answer questions at this time.

5 COUNCILWOMAN TASC0: Thank you
6 very much.

7 What type of businesses are
8 included in the definition of "food
9 establishments" and does this definition
10 include food carts?

11 COMMISSIONER PARIS: Yes. Food
12 carts are included, and we have a number
13 of establishments, from those that
14 prepare food for catering purposes to
15 those that an over-the-counter
16 establishment like one that just prepares
17 hot dogs and sells them at the point or
18 those that are a full-blown restaurant.

19 COUNCILWOMAN TASC0: Does
20 that --

21 COMMISSIONER PARIS: It
22 includes food carts, yes, ma'am.

23 COUNCILWOMAN TASC0:
24 On-the-street food carts?

25 COMMISSIONER PARIS: Yes,

1 11/15/06 - PUBLIC HEALTH - RES. 060593

2 ma'am.

3 COUNCILWOMAN TASC0: Do you
4 have any idea how many food
5 establishments we have in the City?

6 COMMISSIONER PARIS: Yes, I do.
7 The total food establishments here in the
8 City is 11,223.

9 COUNCILWOMAN TASC0: And that
10 includes the street carts, food vendors?

11 COMMISSIONER PARIS: Yes,
12 ma'am.

13 COUNCILWOMAN TASC0: And how
14 many sanitarians do you have for
15 inspection?

16 COMMISSIONER PARIS: We
17 currently have 32 sanitarians.

18 COUNCILWOMAN TASC0: So --

19 COMMISSIONER PARIS: I'm sorry.
20 There's five vacancies.

21 COUNCILWOMAN TASC0: So what
22 would be the adequate complement you need
23 to service the inspections for, you say,
24 once a year?

25 COMMISSIONER PARIS: For once a

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 year, we are currently doing the 12
3 months interval with the staff that we
4 have currently, but once we have
5 determined that there are going to be
6 changes based on the risk model that
7 we're going to be implementing in
8 accordance to the national standards, we
9 think that we're going to need more
10 sanitarians in order to justify the
11 number of inspections that different
12 establishments are going to require. For
13 example, a small establishment might only
14 require, based on the risk, a once-a-year
15 visit, where another establishment, such
16 as a school or a nursing home, will
17 require more visits in a year.

18 COUNCILWOMAN TASC0: Nursing
19 homes are regulated by the state,
20 basically. Do they have inspections,
21 food inspections, from the state or is
22 that the City's responsibility?

23 COMMISSIONER PARIS: The City
24 is responsible for inspecting the food
25 area and the food-handling process, and

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 we have in the City about 51 of those
3 facilities that we inspect at least twice
4 a year.

5 COUNCILWOMAN TASC0: Do other
6 counties have to provide the inspection
7 of the nursing homes in their
8 jurisdiction? I guess my question is,
9 does the state provide any funding or
10 support for the food inspection --

11 COMMISSIONER PARIS: No, ma'am.

12 COUNCILWOMAN TASC0: --
13 process?

14 COMMISSIONER PARIS: No, ma'am.

15 COUNCILWOMAN TASC0: Is that
16 something that could be considered?

17 COMMISSIONER PARIS: Well,
18 we'll be very happy to talk to the state
19 about it, absolutely. But the state
20 regulates the care provided at those
21 facilities. We regulate anything that
22 has to do with the handling of the food.

23 COUNCILWOMAN TASC0: Now, you
24 have 36, you say -- 34 sanitarians?

25 COMMISSIONER PARIS: We

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 currently have 32 sanitarians and five
3 additional positions that have been
4 approved that are still vacant and we are
5 aggressively in the pursuit of hiring new
6 individuals.

7 COUNCILWOMAN TASC0: So what
8 kind of experience or background does a
9 sanitarian need?

10 COMMISSIONER PARIS: We need
11 people with a Bachelor's degree with at
12 least 30 credits directly related to
13 sciences.

14 COUNCILWOMAN TASC0: And how
15 much does the position pay? What's the
16 starting salary?

17 COMMISSIONER PARIS: The
18 starting salary is \$34,000.

19 COUNCILWOMAN TASC0: Is that
20 competitive in that we can hire people?
21 Are we recruiting people for those
22 positions at that salary level?

23 COMMISSIONER PARIS: Yes, we
24 are.

25 COUNCILWOMAN TASC0: So when do

1 11/15/06 - PUBLIC HEALTH - RES. 060593

2 you think those positions will be filled?

3 COMMISSIONER PARIS: What

4 happens is that normally the best time

5 for recruitment is when they're

6 graduating from college, and we are very

7 fortunate that we have been able to

8 recruit a lot of young people that we

9 train and that come on board with us and

10 stay with us for many years. The

11 challenge that would present right now is

12 that, of course, this is not a time when

13 we have those newly graduated

14 individuals, so we have to tap into

15 individuals that are already employed in

16 other facilities.

17 But we are very aggressive

18 working with schools and other

19 institutions and advertising. We think

20 that at least by the end of the year we

21 will be able to have all those vacancies

22 filled.

23 COUNCILWOMAN TASC0: By the end

24 of the year, you mean by the end of --

25 COMMISSIONER PARIS: Calendar

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2 year, ma'am. I apologize.

3 COUNCILWOMAN TASC0: Beg your
4 pardon?

5 COMMISSIONER PARIS: By the end
6 of the year, calendar year, by December.

7 COUNCILWOMAN TASC0: By
8 December you hope to have those slots
9 filled?

10 COMMISSIONER PARIS: Yes.

11 COUNCILWOMAN TASC0: Does your
12 office do the recruiting or is it done by
13 the Personnel Department?

14 COMMISSIONER PARIS: We do the
15 recruiting. Our Director of
16 Environmental Health Services goes out
17 there with some of our young sanitarians
18 and they talk in colleges, they visit
19 different facilities. We do the
20 recruiting. We have found that it's a
21 lot easier when we do it, because then
22 there's an exchange of information and
23 they come to us with an understanding of
24 what the job entails.

25 COUNCILWOMAN TASC0:

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2 Councilwoman, do you have any questions?

3 COUNCILWOMAN BROWN: Good

4 morning.

5 COMMISSIONER PARIS: Good

6 morning, ma'am.

7 COUNCILWOMAN BROWN:

8 Councilwoman Tasco mentioned two that I

9 was interested in, and that was

10 qualifications and the like. So the

11 status of the prospective candidates is

12 that they are in the pipeline? You've

13 identified prospective candidates for the

14 vacancies that you have?

15 COMMISSIONER PARIS: Not yet.

16 We are in the process of recruiting.

17 COUNCILWOMAN BROWN: You're in

18 the recruitment process.

19 COMMISSIONER PARIS: Yes,

20 ma'am. For the five vacancies that we

21 have approval, we're in the process of

22 recruiting.

23 COUNCILWOMAN BROWN: And what

24 types of things does someone in your

25 leadership capacity do to recruit

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2 professionals of that type?

3 COMMISSIONER PARIS: Well, we
4 have established relationships with the
5 different colleges that graduate
6 individuals that have the qualifications
7 required, which is a Bachelor's degree
8 with 30 credits in science. We also have
9 developed relationships with out of town
10 but pretty close institutions, like
11 universities in New Jersey and so on.

12 We advertise in local papers,
13 because it is important for us to recruit
14 individuals that are bilingual and
15 bicultural. So we have established our
16 relationships with community-based
17 organizations where we send out
18 notifications that these positions are
19 available.

20 But we will be more than happy
21 for any suggestions you might have to
22 lead us in that direction. We'll be more
23 than glad to follow on them.

24 COUNCILWOMAN BROWN: Well,
25 that's exactly what I will do.

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2 Relationships are fine and important, but
3 a direct individual in the career
4 department of Temple University gets you
5 closer to identifying prospective
6 candidates so that they can get into the
7 pipeline.

8 COMMISSIONER PARIS:

9 Absolutely. We will appreciate that.

10 COUNCILWOMAN BROWN: So those
11 positions are available as we speak?

12 COMMISSIONER PARIS: Yes,
13 ma'am.

14 COUNCILWOMAN BROWN: And the
15 dollars are there once those
16 professionals have been identified?

17 COMMISSIONER PARIS: Yes,
18 ma'am. For the five, yes.

19 COUNCILWOMAN TASC0: So they're
20 in your current budget?

21 COMMISSIONER PARIS: Yes,
22 ma'am, they're in the current budget.

23 COUNCILWOMAN BROWN: Okay.

24 Thank you, Madam Chair.

25 COUNCILWOMAN TASC0: On

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 Paragraph 3 of your testimony you talk
3 about the determination of what a food
4 facility would require prior to
5 construction. You said today before
6 construction begins, a food establishment
7 starts off with a technical review of the
8 floor plans and food equipment
9 specifications.

10 Are you a part of that?

11 COMMISSIONER PARIS: Yes,
12 ma'am. We are the entity responsible to
13 go into the facilities to make sure that
14 the space that has the planning where
15 they're planning to cook the foods and so
16 on meet the standards according to how
17 large the institution is. We look at the
18 equipment; for example, is the sink big
19 enough for the amount of food that is
20 going to be handled. We look at those
21 plans and we will then approve or not
22 approve. And if there's any kind of
23 problem, we will provide the
24 establishment with all the technical
25 assistance they need.

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2 COUNCILWOMAN TASC0: Now, who
3 on your staff does that?

4 COMMISSIONER PARIS: We have
5 two individuals that are supervisors and
6 we have three sanitarians that are
7 working on the plan review component.

8 COUNCILWOMAN TASC0: Now, how
9 do you know that a restaurant is going to
10 be constructed? Is that one of the
11 requirements? If a contractor or
12 developer is constructing a restaurant or
13 rehabbing a restaurant, they have to
14 notify you about what are the
15 requirements?

16 COMMISSIONER PARIS: It is part
17 of the licensing process, yes. They come
18 to us, and with our sign of approval,
19 they go to Licenses and Inspections.

20 COUNCILWOMAN TASC0: So with
21 all the activity going on in the City
22 today, how long does that process take?
23 Is there a backlog where people are
24 waiting for you to review their plans?

25 COMMISSIONER PARIS: It is very

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 challenging to keep up with the demands
3 on plan review approval, on the
4 turnaround, and more times than often
5 there is a waiting period.

6 COUNCILWOMAN TASC0: What's an
7 average waiting period?

8 COMMISSIONER PARIS: 60 to 90
9 days.

10 COUNCILWOMAN TASC0: So when a
11 developer files for a permit at the
12 permit office, they are told these are
13 the requirements you have to meet, and
14 you're one of the requirements, the
15 Health Department is one of the
16 requirements?

17 COMMISSIONER PARIS: Yes.

18 COUNCILWOMAN TASC0: So then
19 they contact you, right? Tell us what
20 the process is.

21 COMMISSIONER PARIS: I'm going
22 to ask the Director of the -- the Chief
23 of Food Protection to come and explain
24 the process, ma'am.

25 COUNCILWOMAN TASC0: Sure.

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2 MR. ZAMESKA: Chairwoman Tasco,
3 my name is George Zameska and I'm the
4 Chief of the Office of Food Protection.

5 COUNCILWOMAN TASCO: Pull the
6 mike to you, please. Would you repeat
7 your name again?

8 MR. ZAMESKA: My name is George
9 Zameska and I'm the Chief of the Office
10 of Food Protection.

11 Your question was what is the
12 process for submitting plans and getting
13 approved?

14 COUNCILWOMAN TASCO: Yes.

15 MR. ZAMESKA: When any business
16 wants to entertain changes or new
17 construction, they are required to submit
18 plans. That information is mailed out to
19 prospective builders, designers, owners.
20 It's on the City's website and available
21 to all. And we also participate in
22 various community and business-oriented
23 groups to provide the resources needed to
24 identify for prospective businesses what
25 they need to do to go through the

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 processes.

3 But when a plan is submitted,
4 we're asking for information about the
5 nature of their food business, what type
6 of foods they want to produce and want to
7 understand what their design is going to
8 be for producing this food, what
9 equipment they want to use, how the
10 equipment will be spatially oriented in
11 the facility and how their staffing and
12 resources will provide for a safe food
13 production process.

14 COUNCILWOMAN TASCO: Are there
15 standards that are codified that would
16 help in the process if they know that you
17 have to have so many -- if you have so
18 many feet, this is what you have to have?
19 Are there guidelines for the developers?

20 MR. ZAMESKA: We do have a
21 comprehensive plan review guideline that
22 is consistent with the state's model
23 throughout the state. We, as a
24 participating partner with the state's
25 food protection programs, have tried to

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 have a unified approach to this process,
3 and we do identify for each prospective
4 operation the type of things that we're
5 interested in knowing about. There are
6 standards for equipment pieces. There
7 are standards for how you physically
8 locate a piece of equipment in a
9 facility. There's standards for what
10 type of sinks you might need to have,
11 sizes of different items. So, yes, there
12 is quite a few standards that apply to
13 the food business.

14 COUNCILWOMAN TASC0: And so
15 your role is to review their plans to see
16 if they're meeting the standards?

17 MR. ZAMESKA: Yes. That's
18 correct.

19 COUNCILWOMAN TASC0: And that
20 process, because of the limited staff,
21 takes about 60 to 90 days?

22 MR. ZAMESKA: Yes, it can.

23 COUNCILWOMAN TASC0: Is that
24 normal? I mean, is that the standard
25 compared to other places, other cities

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2 that you know of?

3 MR. ZAMESKA: I really can't
4 speak to other cities and processes.
5 We're saying 60 to 90 days because the
6 review process may involve an exchange of
7 information from the prospective project.
8 There might be an initial submission of
9 information. There might be clarifying
10 information. There may be changes that
11 are needed in the process, and all this
12 is an exchange of information back and
13 forth. So the average time we're looking
14 at is a 60-to-90-day process. There are
15 occasions when a plan is submitted and
16 approved in essentially a day if
17 everything works wonderfully well and
18 it's the right timing and all the right
19 information is provided. But on average,
20 we're looking at what this process takes.

21 COUNCILWOMAN TASCO: Now, once
22 the construction is completed, do you
23 inspect prior to opening?

24 MR. ZAMESKA: Yes. A
25 comprehensive inspection is conducted and

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 the facility is evaluated according to
3 the plans and specifications submitted,
4 and we ensure that the facility is ready
5 to operate safely, and then we give
6 approval for operation.

7 COUNCILWOMAN TASCO: Do you
8 have any questions?

9 COUNCILWOMAN BROWN: Yes.
10 Good morning.

11 MR. ZAMESKA: Good morning.

12 COUNCILWOMAN BROWN: I was
13 reflecting on the need for this
14 discussion, what prompted the hearings.

15 What systemic changes have you
16 made since the articles that appeared in
17 the paper in early summer in response to
18 the incidents that appeared in the paper?

19 COMMISSIONER PARIS: At that
20 time when the article was written, we had
21 five vacancies. So out of the 32 -- we
22 only had 27 sanitarians that were on
23 board at that point. Since then, we have
24 five sanitarians added to the roster.

25 We made some changes in terms

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2 of how we prioritize inspections, because
3 our sanitarians are not only responsible
4 for food inspections, they're also
5 responsible for inspections of swimming
6 pools in the summer, tattoo parlors,
7 nursing homes, schools. I mean, there's
8 a number of establishments. So what we
9 did was --

10 COUNCILWOMAN BROWN: That's
11 important information, because even I
12 sitting here thought it was just
13 restaurants. That's not the case at all.
14 So state that again for the record.

15 COMMISSIONER PARIS:
16 Absolutely. We inspect institutions like
17 nursing homes. We inspect daycare
18 facilities. We go to schools, beauty
19 shops and barber shops and swimming
20 pools.

21 COUNCILWOMAN BROWN: So the
22 number that you provided to the Chair
23 Lady on the number of restaurants, it's
24 not a true number once you add all these
25 other --

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2 COMMISSIONER PARIS: All the
3 facilities.

4 COUNCILWOMAN BROWN: --
5 facilities that you're responsible for?

6 COMMISSIONER PARIS: That's
7 correct. Chairwoman Tasco asked me food
8 establishments and that's what I gave
9 her, but in terms of all the
10 establishments that we inspect, there are
11 over 15,000 establishments.

12 COUNCILWOMAN TASCO: So you
13 inspect swimming pools?

14 COMMISSIONER PARIS: Yes,
15 ma'am, we inspect swimming pools. We
16 have to test the water environmentally.

17 COUNCILWOMAN BROWN: Public
18 swimming pools?

19 COMMISSIONER PARIS: Yes,
20 ma'am. Public and private swimming
21 pools. Private swimming pools that are,
22 for example, hotels, institutions where
23 the public will utilize the facility.

24 COUNCILWOMAN BROWN: I see.

25 COUNCILWOMAN TASCO: But that's

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2 not done by these 32 sanitarians?

3 COMMISSIONER PARIS: Yes,

4 ma'am.

5 COUNCILWOMAN TASC0: So if you

6 totaled everything you do, how many

7 establishments --

8 COMMISSIONER PARIS: Well,

9 we're talking about 14,854 facilities

10 that we inspect.

11 COUNCILWOMAN BROWN: Okay.

12 COUNCILWOMAN TASC0: Is there a

13 requirement on how often you inspect the

14 nursing homes, the swimming pools,

15 non-food -- well, nursing home is food.

16 The other non-food establishments?

17 COMMISSIONER PARIS: We are

18 inspecting -- our goal is to inspect all

19 these establishments at least once a

20 year. We inspected 25 percent of them so

21 far in the first quarter of the year. We

22 estimate that with the frequency working

23 at the rate that we're working right now

24 and with the addition of the five

25 sanitarians, that we will be able to do

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2 at least once a year for all these 14,000
3 and so establishments. But once we have
4 implemented the risk-based program that I
5 mentioned before, then we know that it's
6 going to become a real challenge, because
7 some of these facilities are going to
8 require three, four inspections a year,
9 not once or twice.

10 COUNCILWOMAN TASC0: So let me
11 go back to one of my earlier questions.
12 To adequately fulfill your obligation,
13 what would be the staff complement that
14 you would require, for the record? Not
15 that you may get that, but at least we
16 need to know what your needs are.

17 COMMISSIONER PARIS: If we go
18 into a risk-based, we will need to at
19 least almost duplicate the number of
20 sanitarians.

21 COUNCILWOMAN TASC0: We'll say
22 double it. Don't say duplicate. I read
23 on the fifth grade level. Tell me what
24 you're talking about in plain old
25 English, please.

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2 COMMISSIONER PARIS: We have 32
3 sanitarians right now. We will need at
4 least 60.

5 COUNCILWOMAN TASC0: 60?

6 COMMISSIONER PARIS: 60.

7 COUNCILWOMAN TASC0: That's a
8 lot of people.

9 COUNCILWOMAN BROWN: What would
10 be helpful, if you could provide to the
11 Chair what the history has been over the
12 last ten years, a grid that speaks to the
13 number of all the establishments you
14 mentioned and the staff complement so
15 that we can get some historical
16 perspective here on where we were and
17 where we've been and clearly where we
18 need to go going forward. That would be
19 very, very useful.

20 COMMISSIONER PARIS: We will.
21 We will be able to provide that.

22 COUNCILWOMAN TASC0: Let's just
23 go back. So our responsibility, in
24 addition to making sure that the
25 restaurants are inspected and that we

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2 protect the citizens who eat, you also
3 have to protect those citizens who come
4 to our City who use the public
5 facilities, who use the private pools are
6 also protected, because they too can have
7 a problem there also, right?

8 COMMISSIONER PARIS: Yes,
9 ma'am.

10 COUNCILWOMAN TASC0: Let me ask
11 you a question about reporting. In the
12 newspaper they talked about the various
13 outbreaks in those years. I think I read
14 them in my statement.

15 Is the Health Department made
16 aware of all illnesses that people may
17 feel that occurred as a result of --
18 let's just go to the food establishments
19 right now. If they got sick or felt they
20 had food poisoning, how do you know that?

21 COMMISSIONER PARIS: Well,
22 there is two ways in which we get reports
23 right now. We have reports that are
24 handled by the Environmental Health
25 Services Unit when there is one or two

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2 people involved, and there is the reports
3 are handled by our Division of Disease
4 Control, and that is for when there's a
5 situation that involves three or more
6 people.

7 COUNCILWOMAN TASC0: So not one
8 person?

9 COMMISSIONER PARIS: No. It's
10 two different divisions, depending upon
11 the nature of the event.

12 COUNCILWOMAN TASC0: So I go to
13 a restaurant, I eat something and I go to
14 my doctor and my doctor says, You have
15 food poisoning. He doesn't report it to
16 the Health Department. There's no report
17 of that. How do you know that two other
18 people -- because we don't all go to the
19 same doctor.

20 COMMISSIONER PARIS:
21 Absolutely.

22 COUNCILWOMAN TASC0: So if I
23 got food poisoning and Joe Blow over here
24 got food poisoning and Mary Jane got food
25 poisoning, but we all go to three

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2 different treatment facilities, how will
3 you know -- and it all was in that one
4 restaurant. How do you know that?

5 COMMISSIONER PARIS: What I
6 would like to do, ma'am, is ask
7 Dr. Esther Chernak from the Division of
8 Disease Control to come in, because she's
9 part of the unit that handles those
10 complaints when they come in for large
11 numbers of individuals.

12 DR. CHERNAK: Good morning.
13 I'm Dr. Esther Chernak, a staff physician
14 in the Health Department's Division of
15 Disease Control.

16 We actually hear about
17 food-borne illnesses in a variety of
18 ways. Food-borne outbreaks, all
19 outbreaks, are actually reportable,
20 meaning that doctors, nurses, any
21 healthcare professional is obligated to
22 report it to us in the same way that
23 individual notifiable diseases are
24 reportable to us. So we do receive
25 reports from healthcare professionals, as

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2 well as from individuals who became ill
3 while eating food in a restaurant or
4 whatever. We often will get reports from
5 our Office of Food Protection as well,
6 and we often do joint investigations.

7 We also identify food-borne
8 outbreaks through the State Health
9 Department. If they are aware of a
10 state-wide outbreak and they believe that
11 Philadelphia residents may be involved,
12 they'll let us know, and we'll do
13 investigations of those cases. We do a
14 daily review of emergency room chief
15 complaints and review those for
16 complaints of gastroenteritis or even "I
17 think I have food poisoning," and we will
18 pursue those with investigations with the
19 healthcare provider.

20 So we do receive reports from a
21 variety of different mechanisms. And
22 sometimes we pick them up just by
23 reviewing individual case reports and
24 through our routine investigations of
25 diseases like salmonella or listeria.

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2 Through the interview process, we'll
3 recognize people will have had common
4 exposures and we'll recognize outbreaks
5 in that way. And whenever we do that and
6 recognize that there's a food service
7 facility involved, we reach out to the
8 Office of Food Protection and often
9 conduct joint investigations.

10 COUNCILWOMAN TASC0: Okay. So
11 who from your department visits the
12 various emergency rooms to check out this
13 information?

14 DR. CHERNAK: What we do is, we
15 don't visit every ER to collect the
16 information. We rely on people
17 spontaneously reporting, for the most
18 part, and we spend a lot of time working
19 with emergency room docs and other
20 clinicians to inform them of their
21 obligation to report, ensure they know
22 what we do with information so they feel
23 compelled to report, and we've set up an
24 automated system so that every day, we
25 get really electronic feeds, as it were,

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2 of data of chief complaints from over 20
3 area emergency rooms. So that happens
4 automatically.

5 COUNCILWOMAN TASC0: That
6 sounds better, a little more specific
7 than what you said.

8 DR. CHERNAK: Well, we do it
9 for both. I mean, I take call for the
10 Division on a regular basis and I often
11 get phone calls from an ER doc that says,
12 I've got five people here who think they
13 got sick from the same restaurant.
14 That's a report. But the next day we may
15 get a set of chief complaints from
16 another ER that indicate people who
17 believe they have food-borne illness.

18 So it requires a combination of
19 things. I mean, some of it is,
20 unfortunately, laborious on the part of
21 healthcare professionals and we do ask
22 them to take five seconds or five minutes
23 out of their day and give us a call, but
24 we try very hard to rely on automated
25 reporting, because it makes it much

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2 easier for them.

3 COUNCILWOMAN TASC0: Maybe you
4 can or cannot answer this question. How
5 do you think we're doing in the City in
6 terms of outbreaks or food poisoning and
7 reporting? I mean, do you think that our
8 restaurants or food establishments are
9 fairly safe?

10 DR. CHERNAK: I guess I do. I
11 think that when there's food-borne
12 illness and even outbreaks, it's not
13 necessarily because of some faulty
14 food-handling practice in a restaurant.

15 The outbreak that you referred
16 to in your opening statement was
17 contaminated turkey deli meat that was
18 manufactured in multiple locations from
19 outside the City and came in through a
20 variety of mechanisms. It wasn't the
21 fault of any specific food service
22 establishment. It was bad food coming
23 into the system. And I think there's
24 been a lot of attention in the last few
25 years to good food-handling practices, et

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2 cetera.

3 I think our Office of Food
4 Protection does a great job when it goes
5 out to food service establishments to
6 make sure that the basic elements of food
7 storage and food handling are observed,
8 that there's not cross contamination
9 opportunities, that food is stored at
10 appropriate temperatures so bacteria
11 can't propagate, et cetera.

12 It's hard in the sense to keep
13 a sick food handler out of work, and that
14 sometimes can cause food illness. And I
15 think the more times we can go out to
16 food service establishments and remind
17 them, If you're sick, stay home, don't
18 come to work, et cetera, the better off
19 we are.

20 But overall, I actually think
21 that we're doing a pretty good job, and I
22 think overall I think food is getting
23 safer and safer as we get smarter and
24 smarter as a system and learn more about
25 how to keep foods safe.

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2 COUNCILWOMAN TASC0: Well, this
3 may be an unfair question to you also,
4 but in terms of where we are in
5 Philadelphia compared to maybe some of
6 the other cities, would we be in the
7 range of top ten cities in terms of
8 protection?

9 DR. CHERNAK: You know, I would
10 imagine that we're as good, if not
11 better, than any other city. I know that
12 from a perspective of investigating
13 cases, cases of salmonella or other
14 bacteria that typically but not always
15 come from food-borne exposures, we're
16 very aggressive in terms of investigating
17 those cases and trying to collect
18 isolates so that we can test them for --
19 do genetic fingerprinting to determine
20 relatedness. We aggressively investigate
21 anything that could be food-borne to pick
22 up outbreaks.

23 So I think we're pretty good,
24 and I think our Office of Food Protection
25 does a very professional job of going out

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2 and working with food service
3 establishments. That's my opinion.

4 COUNCILWOMAN TASC0: Okay.
5 Thank you very much.

6 Let me see. I had another
7 question here. This may be an aside.
8 Are restaurants required to have hot
9 water?

10 COMMISSIONER PARIS: Yes,
11 ma'am.

12 COUNCILWOMAN TASC0: I was
13 talking about this yesterday. On
14 occasion, a number of occasions, I've
15 gone into a restaurant where the water is
16 cold when I go to wash my hands. Now,
17 sometimes maybe it doesn't run long
18 enough. I often wonder why the water
19 isn't hot in the bathroom for the public.

20 COMMISSIONER PARIS: Well, it
21 is required. They are required to have
22 hot running water. So that not only
23 people that work at the restaurant but
24 also people that go to the restaurants
25 can wash their hands properly.

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2 COUNCILWOMAN TASC0: Is it
3 possible for them to have hot water in
4 the kitchen and not have hot water in the
5 bathroom? I don't know how the plumbing
6 system works. It should all be hot or
7 cold, right?

8 COMMISSIONER PARIS: Well, from
9 my understanding, I mean, in thinking of
10 establishments that I have seen, I mean,
11 there is different kind of plumbing.
12 It's just like your home, you might have
13 in one area, not in another one,
14 depending. But they are required to have
15 hot water in the bathrooms. Anywhere
16 there's running water, they have to have
17 hot and cold water.

18 COUNCILWOMAN TASC0: So we go
19 to an establishments and I test it and
20 see if the water never gets hot. So I
21 should call you and let you know the
22 water is not hot in the bathroom?

23 COMMISSIONER PARIS:
24 Immediately. Yes, ma'am.

25 COUNCILWOMAN TASC0: Okay. Let

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2 me see if I have one other question here.

3 Has the City considered
4 requiring food establishments to post
5 inspection reports like other cities? I
6 know we have introduced a bill. We
7 haven't had a hearing on that yet, but
8 what is your thought about that?

9 COMMISSIONER PARIS: Well, we
10 think that anything that will allow the
11 consumers to make an educated choice is a
12 good thing, and I think that for what I
13 have seen in other cities, certainly it
14 is a motivator for the establishment
15 owners to really do well, because they do
16 know that some people look at those
17 reports.

18 We think that, for example, the
19 way we are posting the information on the
20 website right now, there's a lot of room
21 for improvement, and we think that with
22 the new system, we'll be able to get a
23 more friendlier information out in terms
24 of food reports and so on. But something
25 as easy to read as a report card at the

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2 entrance of the establishment certainly
3 will help us.

4 COUNCILWOMAN TASC0: The street
5 vendors, the food vendors on the street,
6 are they required to have hot water or
7 running water? How do they maintain
8 sanitary conditions at their little
9 kiosks?

10 COMMISSIONER PARIS: I'm going
11 to call Mr. Zameska back here. There is
12 a mechanism to make sure that they do
13 have that.

14 COUNCILWOMAN TASC0: Thank you,
15 Doctor.

16 MR. ZAMESKA: Chairperson
17 Tasco, the food vendors that prepare
18 foods on their carts are required to have
19 hot and cold running water. That would
20 be opposed to someone selling food in
21 produce. They would not be required to
22 have hot and cold running water.

23 COUNCILWOMAN TASC0: So in your
24 inspections, how many of them have hot
25 water, hot and cold water? And what

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2 happens if they don't?

3 MR. ZAMESKA: Every food cart
4 that prepares foods, a hot dog cart on
5 the corner or a mobile food truck that
6 you might see parked around the City,
7 they would be required to have hot and
8 cold running water, and if they don't
9 have hot and cold running water, just as
10 for any permanent establishment, if we
11 find out about it, we will investigate it
12 and we will address that issue
13 immediately.

14 COUNCILWOMAN TASCO: How do
15 they provide hot and cold water on a
16 cart? There's no hook-up.

17 MR. ZAMESKA: Most of the carts
18 have what we call a gravity-fed system.
19 They will have tanks that will hold
20 potable water, and they will be plumb to
21 their sinks. For the hot water supply,
22 most of the vending units will use
23 propane as a fuel source and you'll have
24 a gas-fired little hot water tank that
25 will produce the hot water that will go

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2 to the sinks.

3 COUNCILWOMAN TASC0: She has a
4 follow-up.

5 COUNCILWOMAN BROWN: I do have
6 a follow-up to that. You said "if we
7 find out about it." So is that to happen
8 because someone complains, gets sick or
9 inspections that you do with the mobile
10 carts?

11 MR. ZAMESKA: All of the above.
12 Food carts, all the mobile food vendor
13 units in the City are required to have an
14 annual inspection to actually get a
15 license renewal. So at that time, we
16 evaluate not only their physical facility
17 but their operation, which is unlike the
18 permanent establishment. The permanent
19 establishment has an automatic renewal.
20 So they actually have a little more
21 stringent standard to meet to continue to
22 operate, and they are subject to
23 inspection on the street. And we do
24 respond to complaints from citizens about
25 any condition whatsoever that they might

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2 observe with the carts. So they are
3 monitored throughout the year, and if we
4 find that there's a water problem, we
5 address that water problem.

6 COUNCILWOMAN BROWN: So the
7 role of the Department of License and
8 Inspection, where does theirs end and
9 yours begin?

10 MR. ZAMESKA: Well, the
11 Department of License and Inspection will
12 monitor for proper licensing. They will
13 monitor for proper location and proper
14 physical design in terms of spacial
15 requirements and distances from various
16 points, but the Health Department will
17 monitor for the actual safe handling of
18 food.

19 COUNCILWOMAN BROWN: What type
20 of dots connecting the two departments
21 talking to each other, what kind of red
22 flags -- is there a system where L&I
23 sends you a red flag alerting you that
24 this particular establishment needs
25 further oversight and monitoring?

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2 MR. ZAMESKA: Yes. As sister
3 departments, we regularly communicate
4 about food establishments back and forth.

5 COUNCILWOMAN BROWN: How?

6 MR. ZAMESKA: We will e-mail
7 the Business Compliance Unit. They will
8 e-mail us or call us, and we'll do the
9 same for them when we have mutual
10 concerns.

11 COUNCILWOMAN BROWN: I see.

12 COMMISSIONER PARIS: Also, I
13 would like to add that in order for the
14 establishment to get the license renewed,
15 the Health Department literally has to
16 sign off on the forms saying that they
17 have completed the health requirements.

18 COUNCILWOMAN BROWN: And
19 there's a reciprocal relationship with
20 L&I; is there not? L&I can send you a
21 trigger and you can do the same, you can
22 reciprocate?

23 MR. ZAMESKA: Yes.

24 COUNCILWOMAN BROWN: Okay,
25 then. Thank you.

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2 For my own understanding, is
3 there any need for any ties with any
4 agencies at the federal level with what
5 you all do as it relates to this issue?

6 COMMISSIONER PARIS: The FDA, I
7 believe it's the state at this point, has
8 agreed to come and provide us with
9 technical assistance in the development
10 of our risk-based program. We have
11 agreed to be involved in a review of the
12 operations as we do it right now. The
13 review officially started at the end
14 of -- actually, beginning of Fiscal Year
15 '07. So we think that we are going to be
16 complete -- we know that that review will
17 be complete within a year, and it's done
18 by outside federal administration.

19 COUNCILWOMAN BROWN: It's like
20 an audit, for lack of a better word?

21 COMMISSIONER PARIS: Exactly.

22 COUNCILWOMAN BROWN: So how was
23 that triggered? Due to the articles or
24 due to the self-imposed need for that or
25 is that a standard operating procedure of

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2 the feds?

3 COMMISSIONER PARIS: It's a
4 national -- we want to be able to say
5 that we meet the national standards, and
6 even though it's a voluntary
7 certification, it is something that we
8 think that it's very important. It will
9 be our way of making sure that all the
10 citizens know that Philadelphia is at its
11 peak in terms of how we are protecting
12 them and how we respond to the need for
13 tight guidelines.

14 COUNCILWOMAN BROWN: Is this a
15 first? The federal audit, is it a first?

16 COMMISSIONER PARIS: Actually,
17 these standards have just been put into
18 place, and I believe that not all the
19 major cities in the nation are being
20 involved in this kind of process.

21 MR. ZAMESKA: In answer to your
22 question, the National Standards Program
23 under the FDA, they are actively going
24 throughout the country visiting various
25 health department entities asking that

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2 each entity sign up and participate in
3 the program. We were certainly not the
4 first and we will certainly not be the
5 last.

6 COUNCILWOMAN BROWN: I'm sure.

7 MR. ZAMESKA: But we are now
8 among a cadre of departments throughout
9 the country that are doing this.

10 COUNCILWOMAN BROWN: And
11 there's no cost attached to the
12 Philadelphia Health Department
13 participating in the federal audit? If
14 there's any cost, they're picking up the
15 tab?

16 COMMISSIONER PARIS: Well,
17 there is no cost. They are the ones that
18 are providing the review in itself. What
19 we think might be the cost comes when we
20 are going to implement the
21 recommendations.

22 COUNCILWOMAN BROWN: The
23 recommendations. Okay, then. Thank you.
24 Thank you very much.

25 COMMISSIONER PARIS: Thank you.

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2 COUNCILWOMAN TASC0: You talk
3 that you were successful in acquiring
4 funding from the Pennsylvania Department
5 of Agriculture to replace your aging
6 computerized inspection system. Is that
7 system in place? Is it up and running?

8 MR. ZAMESKA: No. The computer
9 system is not up and running at the
10 moment. It is up and running at the
11 state level, and that program will be
12 coming to Philadelphia. It will be
13 customized for our business practice use,
14 but the system is up and running, and as
15 soon as the software company can get it
16 to us, we'll be expecting to use it.

17 COMMISSIONER PARIS: We
18 believe, ma'am, that it will be fully
19 implemented by June of '07. It's a
20 roll-out process. The software has been
21 purchased. It's just a matter of the
22 state coming in and doing the actual
23 implementation.

24 COUNCILWOMAN TASC0: So it says
25 that they are going to replace your aging

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2 computerized inspection system --

3 COMMISSIONER PARIS: Yes,

4 ma'am.

5 COUNCILWOMAN TASC0: -- with

6 the most recent version of the risk-based

7 inspection model?

8 COMMISSIONER PARIS: Yes,

9 ma'am.

10 COUNCILWOMAN TASC0: Explain

11 that to me in English.

12 MR. ZAMESKA: To make it a

13 little simpler --

14 COUNCILWOMAN TASC0: You all

15 are bureaucrats and you're talking about

16 bureaucratese and I can't understand it.

17 I'm just a plain old Councilwoman.

18 MR. ZAMESKA: Our current

19 system is designed to cite specific

20 violations that we would observe. The

21 floor is dirty. We cite that. The

22 computer prints it. We hand the report

23 to the proprietor.

24 The new system will introduce

25 identifying features of the establishment

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2 operation such as cooking. The new
3 system will identify, well, does this
4 facility cook chicken. If so, did you
5 observe this cooking practice as part of
6 your inspection process, and if you
7 observed it, was it in compliance or not.
8 So that's the major shift in this new
9 program.

10 COUNCILWOMAN TASCO: It's more
11 specific?

12 MR. ZAMESKA: It's more
13 specific and requires you to identify
14 these things more specifically. Whereas,
15 in the past when we did our inspection,
16 if there was a chicken cooking problem,
17 we would cite that problem, but if we
18 went into the facility and there was no
19 cooking of chicken at that time, you
20 would not know that and we would not know
21 that. We would just simply see there's
22 no violation. So that's the major change
23 in how this program will work.

24 COUNCILWOMAN TASCO: So when is
25 this going to roll out, you believe? So

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2 Harrisburg has it. They have it in
3 Harrisburg?

4 MR. ZAMESKA: Correct.

5 COMMISSIONER PARIS: Correct.

6 COUNCILWOMAN TASC0: So they're
7 going to bring it down to you. So when
8 is it coming to Philadelphia?

9 COMMISSIONER PARIS: Well,
10 we're already meeting with them to
11 determine what do we need to have in
12 place to start the implementation. So we
13 already started working on it. We are
14 doing the assessment, what do we need in
15 terms of equipment. But they purchased
16 everything. I mean, it's already -- it's
17 not about whether or not they're going to
18 buy it. It's been purchased. And the
19 deadline for it to be fully operational
20 will be June of -- this coming June, June
21 '07.

22 COUNCILWOMAN TASC0: Does it
23 cost us anything?

24 COMMISSIONER PARIS: No, ma'am.
25 It's state funded, fully funded.

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2 COUNCILWOMAN TASC0: Let me ask
3 you one question, then we're going to
4 call some of our witnesses in, and we'll
5 ask you to stay.

6 COMMISSIONER PARIS: Yes.

7 COUNCILWOMAN TASC0: Is there a
8 fee for inspections? Do the
9 establishments pay an inspection fee?

10 COMMISSIONER PARIS: There is
11 no fee for the initial inspections. Only
12 if the sanitarian has to come back
13 because there are violations. When we go
14 back to make sure that their violations
15 have been corrected, that's when there is
16 a fee.

17 COUNCILWOMAN TASC0: What is
18 the fee?

19 MR. ZAMESKA: It's \$315.

20 COUNCILWOMAN TASC0: How much
21 have you realized from that fee? Do you
22 have any idea?

23 MR. ZAMESKA: I don't have an
24 exact figure, no.

25 COUNCILWOMAN TASC0: In terms

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2 of reinspection, how much you might have
3 collected?

4 COMMISSIONER PARIS: We don't
5 have that, but we will certainly get back
6 with that information to you.

7 COUNCILWOMAN TASC0: Do other
8 jurisdictions charge an initial
9 inspection fee, that you know of?

10 COMMISSIONER PARIS: That we
11 know of, no. It is part of our public
12 health responsibility. But I will
13 double-check on that as well, ma'am.

14 COUNCILWOMAN TASC0: Okay.
15 Thank you. We're going to ask you to
16 wait, if you don't mind.

17 COMMISSIONER PARIS: Not a
18 problem.

19 COUNCILWOMAN TASC0: We're
20 going to call some of the other
21 individuals who have asked to testify.

22 COMMISSIONER PARIS: Not a
23 problem. My pleasure.

24 COUNCILWOMAN TASC0: Thank you
25 very much for your testimony.

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2 COMMISSIONER PARIS: My
3 pleasure, ma'am.

4 COUNCILWOMAN TASCO: We have a
5 panel, Vivienne Crawford, Bonita
6 Cummings, Ruth Birchett and Tracey
7 Gordon.

8 Good morning.

9 MS. CUMMINGS: Good morning.
10 How are you, Councilwoman Tasco, Blondell
11 Reynolds Brown?

12 COUNCILWOMAN TASCO: Would you
13 speak into the microphone, please,
14 directly and identify yourself.

15 MS. CUMMINGS: My name is
16 Bonita Cummings. I'm the Director of
17 Strawberry Mansion Community Concern,
18 community activist and this is my second
19 term as an elected committeewoman in the
20 28th Ward, 13th Division. And in that
21 capacity, as well as in the capacity of
22 activist, I've worked very diligently
23 with the community on these food
24 establishment issues, and over various
25 times we've been here to testify

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2 regarding code violations and
3 contaminated conditions. So I'm just
4 going to read from my testimony today.

5 A power greater than myself
6 that I choose to call God quieted my
7 spirit over the weekend as I contemplated
8 what an effective approach would be to
9 this hearing that our representatives
10 would hear this time and remotely
11 effectuate positive change regarding the
12 issue of food establishments. Initially,
13 I was thinking that I would move around
14 the City and take pictures of the most
15 notorious unsanitary food establishments
16 in various parts of the City, but as God
17 would have it, he said to my spirit be
18 still. You and many community residents
19 and organizations have done due
20 diligence. You have provided the
21 evidence to all the responsible parties
22 on many occasions.

23 My young children are dying of
24 juvenile diabetes, high blood pressure,
25 cancer and food poisoning from

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2 non-inspected, non-regulated food
3 establishments and oversaturated same
4 type food establishments in
5 neighborhoods. Many locations are never
6 inspected unless L&I or the Health
7 Department gets a complaint.

8 Further, God said to my spirit
9 on Wednesday, November 15th, 2006, I just
10 want you to read the dates and excerpts
11 of that evidence, the names of who
12 received that evidence and let the chips
13 fall where they may. I want it to be
14 very clear that the information I will be
15 reading is only to show the timeline,
16 number of years, complaints and concerns
17 that have come from the community.

18 But before I read the dates and
19 excerpts, I want to say when I read the
20 Philadelphia Inquirer article of June 11,
21 2006, my first thought was that I would
22 reply, because there were other
23 components of food establishments in
24 Philadelphia that this article didn't
25 even touch on, such as the retail variety

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2 corner stores by variance redefined by
3 the Zoning Board of Adjustment as
4 restaurants; two, supermarkets with hot
5 food sales serving leftovers.

6 The Zoning Board of Adjustment
7 is dangerous and has placed the
8 neighborhoods in jeopardy with the
9 disproportionate number of stores to
10 Licenses and Inspections inspectors and
11 Health inspectors. They refuse to hear
12 the true and significant concerns of the
13 community and have placed nuisance food
14 establishments in neighborhoods above the
15 law.

16 In accordance with The
17 Philadelphia Code, many food
18 establishments deemed restaurants don't
19 have 25 tables to chairs, no public
20 bathrooms or appropriate running water.
21 Many of the floor tiles and ceiling tiles
22 are stained and they have mold and
23 mildew. Also, cats are used as a means
24 of extermination.

25 As I was obedient to my

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2 assignment, I looked for some of my
3 correspondence sent or received over the
4 years, and it is as follows: October 30,
5 2001, Zoning and L&I matter, community
6 food establishment, non-complying. April
7 29, 2002, correspondence sent to Mayor
8 John F. Street titled "Poor Nutrition -
9 Low Income Children and Communities and
10 Mental Health." The letter expressed
11 long-term health problems, corner stores
12 and restaurants reaching critical mass
13 and violence. It also mentioned a
14 hearing on April 16, 2002 on Resolution
15 No. 020133, which was attended by a large
16 panelist of nutrition experts who
17 verified our concerns of illness and
18 disease. To name a few, this letter was
19 copied to John Domzalski, Health
20 Commissioner; City Council members; U.S.
21 Department of Health and Human Services;
22 Thomas J. Kelly, Zoning Chairman; Senator
23 Arlen Specter; Congressman Bob Brady;
24 Congressman Chaka Fattah; Senator Hughes;
25 then State Rep Michael Horsey; State Rep

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2 Jewell Williams and District Attorney
3 Lynne Abraham.

4 May 28, 2002, Councilmember
5 Clarke arranges meeting with the
6 community, the Health Department and
7 Licenses and Inspections regarding
8 regulated uses, food contamination,
9 unclean stores, dirty walls, floors, et
10 cetera. May 20, 2003, community received
11 correspondence from Dominic Verdi titled
12 "Proliferation of Convenience and Corner
13 Stores." The community complaints were
14 founded and three of the food businesses
15 complained about were in violation of
16 their sanitary conditions.

17 January 5, 2006, sent
18 correspondence to Mayor John F. Street
19 titled "2006 - Year of the People -
20 Neighborhood Quality of Life Issues."
21 This correspondence addressed the many
22 code violations, unclean food and cooking
23 grease of three establishments, 2500
24 North 29th Street, 2601 North Stanley
25 Street and 29th and Girard, and its

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2 negative impact on the mind, body, souls
3 and spirits of the people in those
4 neighborhoods.

5 As you can see, I have read
6 correspondence from 2001 on. The
7 communities have tried to live better and
8 get better food establishments, but it's
9 really getting worse, particularly in
10 minority or African-American
11 neighborhoods. Many people believe that
12 we like these conditions. But it should
13 be clear, as you can see from the
14 communities' efforts, that it's not even
15 remotely close to the truth.

16 One solution is to call a
17 moratorium, especially in the
18 neighborhoods, on new retail variety
19 stores turned into restaurants and
20 pre-existing convenience stores expanding
21 to hot food sales, until enough
22 inspectors are added to the Health and
23 L&I, License and Inspection departments.

24 Late night eating is very
25 dangerous to our health. Since there are

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2 so many bad food establishments, in an
3 effort to protect the children, hours of
4 operation should be brought in line with
5 good digestive times.

6 I have given you today what God
7 gave me. My heart is so heavy with this
8 issue of bad food establishments and R
9 and E license businesses, also known as
10 stop and go's, that the only peace I get
11 is prayer. When we don't listen, we
12 can't hear. When we try to hear, our
13 hearts are hardened and many people get
14 injured. God, with his infinite wisdom
15 and his unchanging hands, this message
16 has been delivered and in him all things
17 be.

18 And I just wanted to say that
19 there is a distinct difference between
20 food establishments that are defined for
21 or particularly defined as it relates to
22 the article and food establishments that
23 are in neighborhood communities. These
24 stores, first of all, they're in R-10
25 properties, which were designed to be

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2 houses. So we're putting major
3 ventilation systems out of side walls, or
4 now the Zoning Board makes them go
5 through the property all the way to the
6 roof. What happens with that is, the
7 grease spews. Because of the spinning of
8 the ventilation, the grease spews off the
9 roof, down onto cars, down onto the
10 ground, and then you have the awful
11 stench of the rancid grease that wafts
12 through our neighborhoods. And we're
13 being saturated with these stores. Every
14 week the Zoning Board gives a variance to
15 at least two or three new retail variety
16 grocery stores, quote/unquote,
17 restaurants. They've redefined what a
18 restaurant is. There's no seats to
19 tables. There should be at least,
20 according to The Philadelphia Code,
21 public bathrooms. Ingress and egress,
22 you can go in, but you can't get out. If
23 somebody was to block you one way, you
24 have no exit.

25 So these violations as it

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2 relates to food establishments, not to
3 mention some of the other types of places
4 that their attention is diverted or
5 directed, are very dangerous in the
6 neighborhoods. It's a distinct
7 difference when we define food
8 establishments for, say, a non, quote,
9 urban neighborhood area.

10 Thank you.

11 COUNCILWOMAN TASC0: Thank you
12 very much for your testimony. It's very
13 revealing.

14 You'll go next, then we'll ask
15 some questions.

16 MS. GORDON: Good morning. My
17 name is Tracey Gordon. I'm here as the
18 Director of Concerned Citizens for the
19 Preservation of Southwest Philadelphia.
20 I'm also a member of the African-American
21 Heritage Coalition and also a member of
22 the City-wide coalition to fight the way
23 the City is allowing businesses; i.e.,
24 the stop and go's, to do business in our
25 communities.

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2 I'd like to thank you,
3 Ms. Tasco, for bringing this topic up.
4 I'd also like to thank you, Ms. Blondell.
5 I know you all as women, as mothers, as
6 grandmothers.

7 We are in a state of emergency.
8 The quality of life in our communities is
9 very dangerous. Philadelphia is supposed
10 to be the new city, and we are being
11 neglected in our particular
12 neighborhoods.

13 There just was an article in
14 today's Business section of the
15 Philadelphia Inquirer entitled "Ten Firms
16 to Trim - Junk Food Advertisements Aimed
17 At Children," and these ten firms, two of
18 which is Campbell's Soup and Hershey
19 Company, they are two-thirds of the
20 industry that do these advertisements to
21 the children. They have volunteered to
22 regulate themselves, because Congress is
23 coming down on them for this mere
24 statistic since the 1970s. The obesity
25 rate for children ages 2 to 5 and

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2 adolescents have doubled. The institute
3 said it has tripled for children between
4 the ages of 6 and 11.

5 We have had several quality of
6 life issue hearings here, one of which
7 your colleague, Darrell Clarke, over a
8 year and a half ago, he passed some
9 legislation -- introduced legislation
10 that you all unanimously passed that if
11 these stores operate on the corner of a
12 residential block that is occupied by 80
13 percent of a residential block, then they
14 are to be closed at 11 o'clock. I
15 thought that was pretty much giving them
16 a good fair amount of time, because I'm
17 young, but when I was growing up, the
18 average corner store closed at 6 o'clock.
19 Now these stop and go's are closing at
20 4:00 in the morning, and we know the type
21 of trash that they introduce.

22 So last year, a year and a half
23 ago, legislation by law passed at 11
24 o'clock -- do you know you still can go
25 in our neighborhoods and see these stores

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2 still open and violating the law? They
3 still staying open at 2, 3, 4 o'clock in
4 the morning, and the only thing that they
5 can say, quote -- the Chinese Restaurant
6 Association said to me that if we have to
7 close at 11 o'clock, we don't make any
8 money. Well, what about our quality of
9 life? What about the fact that you're,
10 as she described, not to mention -- there
11 is a house that had big horrible bins
12 that are dirty and overflowing, rats
13 infested, looking unsightly. They come
14 into our communities, and the first thing
15 they do with brick is paint it yellow or
16 red, as if we're not going to know that
17 there's a store on the corner. You're
18 going to destroy the brick, yellow, red,
19 one time only to let us know they're
20 there and never repaint it any other
21 color. And Bonita was just telling me
22 about it's not even practical that you're
23 supposed to paint brick.

24 So we have a lot of things that
25 we need to do. The 11,223 food

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2 establishments and the 32 sanitarians,
3 that means there's 350, according to my
4 calculator, 350 per person. Then when we
5 added on the other 15,000, that's 468.
6 There's no way in the world they have the
7 capacity to inspect those facilities. So
8 who are the people that are suffering as
9 a direct result of that?

10 Because I know for a fact I
11 have yet to go into one stop and go in
12 our area, particularly Southwest
13 Philadelphia, North Philly -- I'm doing a
14 study on them. They are all filthy
15 dirty. I'm wondering, if she said that
16 they are signing off, they have to sign
17 off on these restaurants, then somebody
18 is signing off when they shouldn't be.
19 Somebody is not doing their job. Because
20 there's no way in the world at the corner
21 of 60th and Upland or 60th and Chester or
22 65th and Elmwood, the one that I
23 testified to get shut down and all of the
24 sudden it got reversed on Act 39, then
25 stores should not be open based on health

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2 food violations, safety violations, the
3 configuration of stores.

4 I say in addition what we need
5 to do is with the little town,
6 Wynnefield -- I don't know what you call
7 it, little section of the City,
8 Wynnefield, they put -- this was back in
9 the '50s. It was populated mostly by the
10 Jewish community. They established a
11 moratorium that they didn't want any
12 bars. So when you go out to Wynnefield,
13 they only have a stop and go. That never
14 had to be an issue of any Councilperson
15 over in that particular district, because
16 they have one bar there, because they put
17 a moratorium.

18 I think that there needs to be
19 some hearings. I think that we do not
20 need on every corner -- and I'm very
21 concerned with this, because my area, I
22 moved in, bought my house ten years ago.
23 It was a working-class Irish Catholic
24 area, and they had their little mom and
25 pop stores, but now that they moved out

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2 and now it's repopulated with
3 African-Americans and Africans from the
4 (unintelligible), now every single corner
5 every time I wake up in the morning and
6 drive to another corner, there is another
7 store with painted yellow brick or red
8 brick opening up on the corner. What
9 does that say to the health of our
10 community? Because they're selling fried
11 foods.

12 I don't mind the convenience,
13 but when they get the variance to sell
14 those fried foods, the kids are
15 conveniently going there, eating the
16 chicken fingers and stuff like that.
17 There's no way that the Health Department
18 is regulating these stores.

19 They are dirty. You don't even
20 have to go into the store. You can be
21 Stevie Wonder blind and see how filthy
22 dirty these establishments are. The
23 Health Department, maybe they do have the
24 excuse that they're understaffed, but
25 there's no way in the world they are

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2 inspecting. And if they are signing off,
3 then that means that they have the proper
4 staff, because in order for you to
5 operate these restaurants in the
6 community, she just testified that you
7 had to sign off on it.

8 Lastly, the running water in
9 public bathrooms, in every stop and go
10 that I go into -- I've had to do the
11 investigation, and most of my time it's
12 done in Southwest. That's where I live.
13 But I've been through North Philly.

14 I have yet to see -- you
15 talking about hot water? How about just
16 H2O, period? They don't have hot water.
17 They don't have water, period. They
18 don't allow people to come wash their
19 hands. They eat in those facilities.
20 Then they blockade. Where is the
21 regulation of them having -- if you have
22 a deli, you come in and I'll get a
23 sandwich. You're so blockaded with the
24 advertisements for the liquor and the
25 blunts and the blunts all block, you can

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2 only peep through and they can only peep
3 through to give the kids their sandwich.
4 They're selling the sandwiches out of the
5 same window that they're selling the malt
6 liquor. They're selling the blunts out
7 of the same window that they're selling
8 the sunflower seeds. We're in a state of
9 emergency.

10 I appreciate you all having
11 this hearing. This should not be the
12 end. It should be filled to the rafters
13 in here. Maybe we could advertise a
14 little bit better, because sometimes --
15 we, as elected officials and as
16 activists, we have to protect the
17 ignorance amongst our people and most
18 especially the youth, because right now
19 there's a statistic right there. Our
20 kids, and most particularly
21 African-American -- this is an American
22 statistic. I believe if they broke it
23 down into the African-American, I believe
24 that this statistic will be a little bit
25 higher.

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2 Thank you for the hearing.

3 COUNCILWOMAN TASCO: Thank you
4 very much.

5 We're planning action plans up
6 here, because we hear you. And, you
7 know, all of this ties in, although some
8 of the issues you raised are L&I issues,
9 but it's also tied into the testimony, as
10 you said, given from the Health
11 Department, that they are involved from
12 the beginning with these establishments,
13 and the stop and go's seem -- and we're
14 bringing them back to talk about that.

15 MS. GORDON: Thank you.

16 COUNCILWOMAN TASCO: Yes,
17 Ms. Crawford.

18 MS. CRAWFORD: Yes. Good
19 morning, Councilwoman Tasco and
20 Councilwoman Blondell Reynolds Brown. I
21 am appreciative of you having this
22 hearing.

23 As you can hear the passion
24 from my two co-panelists, we come with
25 heavy hearts today, because this seems to

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2 be a battle that just keeps going on and
3 on, and we come down here and we speak to
4 City Council to air our grievances, but I
5 submit to you that these business people
6 are making a mockery not only of us but
7 they're making a mockery of City Council.

8 Tracey alluded to the fact that
9 last year there were regulations passed
10 saying that these stores had to close at
11 11 o'clock. I also would like you to
12 know that there were hearings held last
13 year. Now, I'm a self-employed person.
14 I take time from my business to come to
15 address these issues because it concerns
16 me, but I am also mindful of the fact
17 that when the hearings were conducted,
18 one of the things that we got from
19 representatives of operators of this
20 trade association that actually operates
21 these stores, they said to us, We pay.
22 That's a stinging rebuke on how these
23 folk view us. They say to us, We pay.
24 And when we ask them to explain what "we
25 pay" means, they said, Well, we have

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2 agreements with politicians to keep you
3 all from bugging us. They didn't use
4 "bugging," but they said, We have
5 agreements with the elected officials
6 that say that we do not have to align
7 ourselves with any regulations that have
8 been put forth by City Council.

9 Now, that's stunning to me.

10 COUNCILWOMAN TASCO: That's
11 stunning to me, too.

12 MS. CRAWFORD: So I understand
13 and I'm looking at this, my business is
14 in Center City. So I recognize that we
15 certainly want to attract tourists and we
16 want to make certain that eating
17 establishments in Center City are
18 attractive and they bring tourists in.
19 We understand that, but we live in the
20 City of Philadelphia, and it's amazing to
21 me that I could hear someone sit at this
22 table and talk about priorities. See,
23 priorities to me is code for something
24 else. Priorities meaning are we talking
25 about the priorities that the Health

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2 Department is concerned about is Center
3 City and tourism? Because I'm with that.
4 I understand that. But I am also
5 concerned about what happens in the
6 communities.

7 When do these folk get out to
8 these stop and go's, to these places that
9 are selling fried chicken? I mean, it's
10 amazing. When do they get out to our
11 community to examine what is going on?

12 I am not at all trying to
13 discourage tourism, but when you say
14 "priority" to me, that means something
15 very dangerous. That's a very dangerous
16 precedent for someone to sit here, paid
17 by taxpayers, to say, We have priorities.

18 I saved my little speech until
19 last because I thought I was going to be
20 the calm one, but I must say that that's
21 a code word. And so we as
22 representatives of the community are
23 saying that no paid City official -- how
24 dare you come here and tell us that,
25 well, we have to focus on new

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2 development. And if you're signing off,
3 that's a very telling thing. If you are
4 signing off on these stop and go's and
5 these little greasy spoon restaurants
6 that inhabit the community, shame on you.
7 Shame on you.

8 Thank you very much.

9 COUNCILWOMAN TASC0: Thank you
10 very much.

11 What we'd like to do is have
12 you take a seat and we're going to ask
13 the Health Commissioner to come back and
14 respond, along with the gentleman. I'm
15 sorry. I forgot your name. George to
16 come back to the table.

17 And we thank you for your
18 testimony, because it's certainly -- it
19 doesn't open our eyes because we know
20 what's going on, but some of the other
21 issues you raised around the issue of L&I
22 and what they're doing, so that's a whole
23 other committee, which we can deal with
24 true also. The Zoning Board of
25 Adjustment, those are issues we deal with

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2 them on that, because some of us, you're
3 right, we don't have a lot of bars, and
4 some communities are more active and can
5 control the number of stop and go's that
6 come into their community. But I'm just
7 amazed at some of the testimony that you
8 gave that this is just happening ad
9 nauseam. I mean, it's just going on and
10 on and on, there's no control. It means
11 that you're going to have to mobilize
12 your community more. You're going to
13 have to go to that Zoning Board hearing
14 and say, We don't want this. So, I mean,
15 that has to take place, because I know we
16 deal with it every day, and I have a
17 representative in the Zoning Board every
18 time it meets to protect the citizens of
19 the Ninth District. And so we do that,
20 so we control what goes on up there in
21 the Ninth District to make sure it
22 doesn't happen. But you're going to have
23 to -- we'll deal with that with you on
24 another issue.

25 Let me just go back to -- you

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2 all heard the testimony, particularly
3 around the neighborhood restaurants,
4 because the question I asked you earlier
5 about your involvement in the new
6 construction and design, how involved are
7 you? Because these stop and go's have
8 to, when they want a variance to open and
9 sell food, also have to get a permit.
10 Now, they get a permit, but then they
11 have to go to the Zoning Board and get a
12 variance for the establishment. And so
13 how involved are you in that process?
14 Are you involved in it at all?

15 MR. ZAMESKA: In terms of the
16 zoning and variance process, we are not
17 directly involved in that process. If a
18 property is granted permission to be a
19 certain type of entity, like, for
20 instance, a corner food establishment,
21 our role comes in play with what that
22 establishment is going to do in terms of
23 its design, its function, its food
24 handling. But we're not involved in the
25 process of deciding whether or not it can

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2 be what zoning would allow it to be.

3 COUNCILWOMAN TASC0: They may
4 issue the variance that they can use the
5 land use issue, yes, you can use this
6 facility for a take-out restaurant. You
7 come in. At what point do you come in
8 and say, Well, what is it going to look
9 like? Bonita talked about the
10 construction of the ventilating system.
11 I mean, do you get involved in that,
12 because it does present some health
13 issues, and the inspection of these
14 facilities prior to their opening?

15 MR. ZAMESKA: The answer is
16 yes, we do. We do review and evaluate
17 ventilation system design as part of our
18 review process. However, if I understand
19 what was presented earlier correctly,
20 some of this relates to maintenance of
21 the system, proper cleaning and
22 maintenance, to ensure that some of the
23 community concerns as expressed don't
24 happen. If we receive complaints about
25 odors or grease from ventilation systems,

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2 we respond and we investigate and
3 evaluate those complaints.

4 COUNCILWOMAN TASC0: But when
5 your inspectors go out to these
6 facilities and inspect the stop and go's,
7 do they look at how they are preparing
8 the food?

9 MR. ZAMESKA: Yes, we do.

10 COUNCILWOMAN TASC0: So how
11 often do you get to these neighborhood
12 stores? Because they're popping up like
13 rabbits.

14 COMMISSIONER PARIS: This year
15 in the first quarter, we were able to
16 visit 25 percent of them. So we estimate
17 that in this coming year, if we continue
18 at this rate, we will have at least
19 inspected all of the establishments at
20 least once.

21 COUNCILWOMAN TASC0: Well, I
22 agree with Ms. Gordon about the number of
23 people you have. You have 32 people.
24 You got 15,000 establishments. You have
25 32 people. They are not all working

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2 every day, because some are out sick,
3 some are on vacation. The work
4 complement is not 32 every day 365 days a
5 year.

6 COMMISSIONER PARIS: That is
7 correct, ma'am. And I also noted that
8 some of these establishments require
9 different kinds of inspections at
10 different times. For example, the
11 swimming pools is only -- the public
12 swimming pools, that only happens during
13 the summer.

14 We were able to do a lot of the
15 inspections in this past quarter because,
16 for example, we were not doing as many of
17 some -- a number of inspections as
18 others. In other words, what we did was,
19 we looked at what we were doing and we
20 redeployed people. We started using
21 people allowing them to work overtime.
22 Prior to that, we were not inspecting any
23 of these establishments on a yearly
24 basis. They were taking us a lot longer
25 than a year. They were taking us

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2 anywhere between 18 to 16 months.

3 COUNCILWOMAN TASC0: So prior
4 to the news article, you were not really
5 inspecting the food -- because really the
6 news article kind of prompted you to take
7 different action, right?

8 COMMISSIONER PARIS: We were
9 not inspecting the establishments once a
10 year. We were not in that cycle.

11 COUNCILWOMAN TASC0: Now,
12 Ms. Crawford talked about priority. When
13 you began your food inspection process,
14 what area did you focus on first in terms
15 of the priority of where you would go?
16 Did you focus in on Center City or did
17 you go to the neighborhoods? How did you
18 determine where you would begin your
19 inspection?

20 COMMISSIONER PARIS: Actually,
21 what I was referring to in terms of
22 assessing the priorities was assessing
23 based on the risk. What is the cause of
24 potentially any kind of food illness, and
25 based on the risk, that will be where we

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2 will place the facility. An example, a
3 food counter in a movie theatre will not
4 demand the same kind of inspection as a
5 school or as a nursing home or as a
6 full-blown restaurant.

7 So that's what I meant. I was
8 not referring to areas of the City or
9 neighborhoods or communities. I was
10 referring to the type of risk that that
11 particular establishment will pose to the
12 community.

13 COUNCILWOMAN TASC0:
14 Councilwoman.

15 COUNCILWOMAN BROWN: Yes. A
16 follow-up question. So then what drives
17 the management of these 32? Are they
18 broken down by district and they're
19 responsible for X number of
20 establishments per district or are they
21 broken down based on priority, as you
22 just defined it?

23 COMMISSIONER PARIS: Right now
24 they are deployed by district, but the
25 number of sanitarians that are assigned

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 to the district are based on the total
3 number of establishments.

4 COUNCILWOMAN BROWN: All right.

5 COMMISSIONER PARIS: That will
6 allow us to utilize the force much
7 better. We know that, for example, there
8 are areas in the City where there's a
9 concentration of establishments, so we
10 know that the needs for us to do our job
11 is different. Example, in Center City we
12 know we don't need vehicles, because the
13 establishments are so close to one
14 another and a vehicle is just a problem.
15 But when we are sending, deploying our
16 sanitarians to work in Southwest
17 Philadelphia, they need a vehicle,
18 because the distance between one
19 establishment and the other one might be
20 greater.

21 So it's -- and where the risk
22 comes in is, again, based on how many
23 times we know that that sanitarian needs
24 to be out there looking at that
25 particular facility. They range from low

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 to critical, where a low, like I said
3 before, might be a counter in a movie
4 theatre and a critical will be any
5 facility where food is handled for those
6 that we think are vulnerable.

7 COUNCILWOMAN BROWN: You
8 indicated to the Chair that you've done
9 25 percent inspections this year?

10 COMMISSIONER PARIS: Yes,
11 ma'am.

12 COUNCILWOMAN BROWN: So for me,
13 a broader, bigger question is, how many
14 new restaurants and stop and go's have
15 come online that have been approved by
16 the Zoning Board? Because that gives --
17 and you cannot answer that, I would
18 assume. That's a question clearly for
19 the Zoning Board of Adjustment and/or
20 L&I, because if the proliferation of
21 those establishments continue at the pace
22 that we know they are, you'll always be
23 in a catch-up mode.

24 MS. CUMMINGS: Can I just say,
25 there's no connection, because the way --

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2 COUNCILWOMAN TASC0: You have
3 to come to the table. You can't speak
4 from the floor. Identify yourself,
5 please, for the record.

6 MS. CUMMINGS: Bonita Cummings,
7 Director of Strawberry Mansion Community
8 Concern.

9 Strawberry Mansion is a very
10 active part of the City as it relates to
11 zoning matters. Once we learned how to
12 better act towards these orange signs, we
13 got more active. But the Zoning Board's
14 process is a great disconnect, because a
15 lot of times you have the stores where
16 before they've even come to see if they
17 have to get a variance, the ventilation
18 systems are in. So the Health Department
19 in some cases may not even know that it's
20 even a store or a business.

21 So we have a lot of issues that
22 is disconnected here. The L&I may not
23 know it's there. I teach -- and I said I
24 wasn't going to get into any specific
25 locations, but I just need to give an

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2 example. I teach at 40th and Market.
3 It's a store at 4000 Market Street, 40th
4 Street, mini market. It's a breakfast
5 and seafood. Their means of
6 extermination is cats. It stinks to high
7 heaven. The urination hits you in the
8 face when you go in there so you get
9 instantly sick, bacteria. The floors do
10 like this, up and down. You got to go up
11 and down. They have used shoes sitting
12 out. Their onions and potatoes are
13 covered with newspaper.

14 Now, when is somebody going to
15 get to that location? If it's not a
16 complaint driven, we get constantly sick.
17 And I've gone in there a few times and I
18 had to say to myself, Nita, it's that
19 mentality that people say, Well, why do
20 ya'll go in these locations? You keep
21 going back, you keep going. It's like,
22 Okay, well, this is a location that needs
23 to be reported. So I reported it today.

24 COUNCILWOMAN BROWN: Is there
25 any trigger then from the Zoning Board of

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 Adjustment to the Health Department? We
3 know there's a trigger from the Zoning
4 Board to L&I, but do you get some kind of
5 trigger, some kind of alert, some kind of
6 red flag that says this new facility is
7 online and you, Health Department, need
8 to get ready to do whatever you do as it
9 relates to a restaurant facility? And
10 it's in direct response to Ms. Cummings'
11 observation of the disconnect.

12 MR. ZAMESKA: No.

13 COUNCILWOMAN BROWN: So those
14 two systems currently do not talk to each
15 other, for whatever reason?

16 COMMISSIONER PARIS: That's
17 correct. We don't get a notification
18 from the Zoning Board that there is going
19 to be -- an establishment is going to be
20 opening.

21 MS. CUMMINGS: But every week
22 we're getting new retail variety grocery
23 stores with a variance to sell hot and
24 cold foods. And even when the community
25 goes to the Zoning Board and say, We

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 don't want these type of establishments
3 in our community, Mr. Auspitz is saying
4 he don't care that you don't want them.
5 He wants every store that want to be a
6 store to be a store, and he's putting
7 same type businesses in our community in
8 an abundance number. We're just
9 oversaturated with them.

10 COUNCILWOMAN TASC0: Well,
11 we're going to come back to that, because
12 that's another hearing, but we want to
13 tie it in to the communication between
14 L&I and the Zoning Board with the Health
15 Department. So we hear you. We're not
16 discounting what you said. I think
17 that's a discussion we need to have to
18 have some other action taken. Okay?

19 MS. CUMMINGS: For the Health
20 Department, the grease, the ventilation
21 systems, that they're making people take
22 ventilation all the way -- if it's a
23 three-story building, the ventilation has
24 to go up through three stories out to the
25 roof. I've seen properties burn down for

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2 that reason, because if it's not
3 maintenance, you get a grease fire. So
4 where is the Health Department in the
5 decision-making process for a property
6 that doesn't presently have no
7 ventilation running straight through its
8 building being made to do that just so
9 that the Zoning Board can satisfy the
10 wishes of the business owner that wants
11 to come into the community and add hot
12 food sales to a location that presently
13 does not sell hot food? So these are all
14 of the issues.

15 COUNCILWOMAN TASCO: Those are
16 very good points, and I think that --

17 MS. GORDON: And also -- Tracey
18 Gordon. Also, under her testimony she
19 stated that the Health Department signs
20 off on these restaurants and they're
21 supposed to have these big plaques, and I
22 see them that let's them know that their
23 inspection -- then case in point, because
24 I can name a whole bunch of other stores,
25 the 4000 Market Street is the filthy --

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2 which it is, because I went in there
3 once, didn't buy anything. Then who
4 signed off on that? How do the Health
5 Department, which she testified has to
6 sign off on these establishments, how are
7 they being paid by taxpayers' dollars?
8 Obviously their job description should
9 not be saying sign off any old way. The
10 question is, how are they signing off on
11 these certificates that they have to sign
12 off on, yet in our neighborhoods -- well,
13 that's happening at University of Penn
14 neighborhood, but how are they still
15 operating the way they're operating if
16 they're signing off on it? There needs
17 to be an investigation on who is signing
18 off. "We pay." "We pay." I don't
19 understand that.

20 COUNCILWOMAN TASC0: Do you
21 want to respond?

22 MR. ZAMESKA: There's several
23 issues that were raised, and I'd like to
24 clarify our role in this process.

25 When an establishment is going

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2 to be an establishment, if it's going to
3 be a cooking establishment with a
4 ventilation system and they're permitted
5 to be that, our role is going to be to
6 look at the ventilation system, its
7 function and sanitary design of the hood,
8 the filter system. We do not directly
9 control the fan location. That's part
10 and parcel with the Department of
11 Licenses and Inspections for fire code
12 issues, but we do evaluate potential
13 impact of ventilation systems in the
14 neighborhood.

15 If there is a problem with
16 odors or grease, the Health Department
17 Environmental Health Services may get
18 involved and also the Air Management
19 Services group may also get involved in
20 some of these issues.

21 The primary issue with
22 ventilation systems is maintenance, and
23 when we sign off, what we're saying is
24 it's a brand new facility, it has all the
25 equipment it's supposed to have, it meets

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2 the standards and specifications, and we
3 authorize it to get a license to operate.
4 At that moment in time, we move forward
5 with the maintenance and regular routine
6 inspection of that property. If a
7 problem develops after the establishment
8 opens, then we certainly want to be aware
9 of it so that we can address it.

10 COUNCILWOMAN TASC0: Well, if
11 the conditions exist as described by
12 Ms. Cummings that it's not properly
13 maintained and it is emitting all these
14 kind of oils out in the street, do you
15 have the ability to shut them down? Who
16 shuts them down? Does L&I shut them down
17 or do you shut them down? Is it a health
18 issue or a code violation?

19 MR. ZAMESKA: If the situation
20 warrants, then a facility is closed. If
21 it's a code violation where a correction
22 needs to be made and that correction can
23 and is made, then that's what we would
24 expect to have happen.

25 COUNCILWOMAN TASC0: Do you

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 close them in the meantime until the
3 correction is made?

4 MR. ZAMESKA: No, not unless
5 there's an imminent public health threat
6 to the community.

7 COMMISSIONER PARIS: Unless
8 there is a threat to the community -- and
9 we close establishments. I get reports
10 and we close establishments, maybe at
11 least three. Anywhere between three and
12 ten I get them a month that we close
13 them. But what happens is, when we go to
14 the establishment the first time, ma'am,
15 and we see that they have violations, we
16 give the establishment the opportunity to
17 correct those violations.

18 COUNCILWOMAN BROWN: How long?

19 COMMISSIONER PARIS: They have
20 30 days before we come back for a
21 reinspection. In some instances, they
22 will call us and say, Come back sooner
23 because we have corrected the situation.
24 So we come back and we reinspect, whether
25 it's been at the request of the

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 establishment or because the 30 days is
3 up.

4 At that point, if we see that
5 the corrections have not been corrected,
6 that they're really not in compliance,
7 then we make a determination of either
8 give them another violation, another
9 citation, or we will, if there is an
10 imminent threat to the public health, we
11 will close the business at that time.

12 COUNCILWOMAN BROWN: So here we
13 have four organizations represented in
14 this with very legitimate, based on their
15 testimony, clear evidence of violations,
16 and we have the leadership of the Health
17 Department who is in the business of
18 fixing those kinds of circumstances. And
19 so I would be curious to know what
20 constitutes violations. Because you're
21 the professionals, you would know. We're
22 community citizens and we know what we
23 see, and there may be a disconnect there.
24 That's number one.

25 Number two, it's an opportunity

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2 to hear and see how what's available to
3 you can address the very clear issues
4 that they've raised today. So I guess
5 what I'm asking is off the record have a
6 sidebar so that -- they know what they
7 believe the violations to be. You know
8 how you define the violations. They're
9 both legitimate, but there may be a
10 disconnect there, to move for some kind
11 of relief for the organizations that are
12 represented right here today. And I
13 think that's a smaller step in the
14 direction of where we want to go.
15 Systemically the Chair and I are looking
16 at something we can put out for
17 consideration to see how we can deal with
18 it in a more global way.

19 MS. CUMMINGS: I just want to
20 say that I don't come to these hearings
21 unprepared.

22 COUNCILWOMAN BROWN: I am so
23 sure.

24 COUNCILWOMAN TASC0: Speak into
25 the mike.

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2 MS. CUMMINGS: I have studied
3 this matter. I read the code. I go to
4 zoning. I'm not speculating as to what
5 the violations are. I've sat down with
6 the Health Department in previous years,
7 as I have read from my testimony, with
8 specified questions that helped me to
9 know kind of like what they were going to
10 answer, because several years ago, they
11 didn't have enough inspectors, which was
12 our Councilman had a meeting for the
13 community as it related to this.

14 But, again, there still seems
15 to be not a clear understanding here. We
16 in the community, our businesses are
17 defined differently than quality
18 businesses. The Zoning Board has
19 saturated our neighborhoods. We have no
20 relief from them. The stench in the
21 community, we have no relief. The more
22 we continue to put those corner store
23 locations in our neighborhoods and even
24 along some of our avenues, the more sick
25 we become, because the food smells are

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2 just -- they just turn your stomach. Our
3 children are eating from rancid grease.
4 Once you fry grease one time, when you
5 use it again, you're using plastic. Our
6 children are asthmatic and violent
7 because they cannot breathe. The
8 clogging -- and I'm also a health
9 consultant by study, so I'm understanding
10 the clogging of our arteries from the
11 saturated oils and rancid oils that our
12 young babies eat on a daily basis, and
13 then we want to know why are they so
14 violent. Well, when you touch them, they
15 can't breathe. So instead of feeling
16 like you're giving them a hug, they're
17 feeling like you're punching them.

18 So it should be comprehensive,
19 but we want to address it fragmented.

20 COUNCILWOMAN BROWN: Surely.

21 MS. CUMMINGS: And we can't
22 address it fragmented. And people have
23 to want to be responsible. Like it's
24 hard for me to have to come here and look
25 at my community and see the degraded

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 conditions. I mean, just go to some of
3 the locations. The stores don't even
4 have proper chairs. People can't even
5 sit -- like what kind of mind are you
6 producing when you say to a community,
7 Come in my store and my chairs are
8 raggedy. You don't even deserve the real
9 true definition of a restaurant for your
10 neighborhood to be able to sit down at a
11 table.

12 I can't bring my friends from
13 different areas of the City to come to my
14 neighborhood as a little cafe style
15 restaurant, because the mentality is that
16 I'm not deserving of that in my
17 community.

18 So, you know, we have to look
19 at this comprehensively and address the
20 fact that the stench is there. If the
21 Zoning Board continues to give us one
22 more retail variety grocery store by
23 variance, we're stenching up another
24 neighborhood. We just got -- at 29th and
25 Lehigh, the Zoning Board took a whole

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2 year, after the community fought to keep
3 that place from getting a license to do
4 hot and cold foods, they granted it
5 anyway. They made him run that
6 ventilation to the roof. And that block
7 is a beautiful block. The 2700 block of
8 29th Street is going to stink. And then
9 the grease over the days and weeks and
10 months is going to spew right off the top
11 of that roof, and the ground eventually
12 gets matted grease like the Crown fried
13 chickens. When you walk in front of
14 their locations, the grease is all on the
15 ground. It's matted to the ground.

16 COUNCILWOMAN TASCO: Well,
17 Ms. Cummings, I hear and I understand the
18 connect. Again, we will talk with you to
19 address those issues, but it also does
20 tie into the Health Department, but we
21 want to get back to their -- they have
22 probably heard information today that
23 they have not heard before. So I don't
24 think they sat there and not heard your
25 message, which hopefully they will go

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2 back to their shop and begin to rethink
3 how they do with what little resources
4 they have, because they don't have a lot
5 when you look at 15,000 establishments.

6 Now, the other question I want
7 to ask you, do you inspect bars? Because
8 you know these bars sell chicken, too, in
9 the back.

10 MR. ZAMESKA: Yes. They're a
11 food establishment as well.

12 COUNCILWOMAN TASCO: So they're
13 on your list also, they're part of the
14 15,000? We're raising it. It's going to
15 be 20,000 in a minute, because by the
16 time we get out of here, the Zoning Board
17 will have granted more variances to
18 somebody else. So it's going to be
19 20,000, and maybe there should be some
20 action taken to kind of deal with that.
21 So we'll talk to you all about that. But
22 I wrote down bars because they do sell
23 food.

24 What I'd like you to present to
25 us is sort of like a matrix of where you

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 have done inspections in the last six
3 months, what part of the City has
4 received inspections in the last six
5 months for these food establishments and
6 the various parts of the City, because
7 you say you've done 25 percent. Where
8 are the 25 percent?

9 COMMISSIONER PARIS: Not a
10 problem. We will provide you with that
11 information, ma'am.

12 MS. CRAWFORD: May I just -- I
13 want to ask a question, because I hear
14 something that I'm not clear about, and,
15 that is, that when they go out and they
16 make an inspection and they find a
17 violation, you issue a citation at that
18 time? Is that what happens?

19 COMMISSIONER PARIS: We
20 actually issue a violation notice.

21 MS. CRAWFORD: You issue a
22 violation notice. And then you said that
23 sometimes you get these store owners that
24 call you and say come back so that you
25 can reinspect because they've corrected

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2 it. But they're still doing business
3 even though they have that violation that
4 you've given them? They're still selling
5 food?

6 COUNCILWOMAN BROWN: Is that
7 true?

8 COMMISSIONER PARIS: That's
9 correct. We are not closing them down
10 unless they pose an imminent threat to
11 the community.

12 COUNCILWOMAN BROWN: Define
13 "imminent threat." What type of
14 examples, what type of circumstances
15 define that "imminent threat"?

16 MR. ZAMESKA: I'll pick a
17 common example. If there is a plumbing
18 back-up in a food establishment and now
19 the floor is covered with waste material
20 from the sewer line, that would require
21 an immediate closure of that facility.
22 If a facility has an extensive
23 infestation problem where the foods are
24 contaminated and the food service areas
25 are contaminated and there's no way to

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 control that, that would be an imminent
3 threat. So we're talking where something
4 is grossly unsanitary. We walk into a
5 facility and the ceiling just caved in in
6 the kitchen. We would close that
7 kitchen, because that's no longer a safe
8 environment to prepare food in. So we're
9 talking about an unsafe environment for
10 food handling.

11 If we have a violation, a
12 violation can be almost anything, and
13 what we're going to do is address that
14 violation. And I would like to give an
15 example such as a traffic ticket. If
16 someone gets a traffic ticket, they're
17 not banned from driving. Hopefully
18 they're going to correct their behavior
19 and do the right thing.

20 MS. CRAWFORD: If they don't
21 have hot and cold -- if they don't have
22 running water or they don't have hot and
23 cold running water, that's not sufficient
24 to close them?

25 MR. ZAMESKA: If a facility

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2 does not have running water and many
3 times if they don't have hot water, they
4 will be closed.

5 MS. CRAWFORD: They will be
6 closed?

7 MR. ZAMESKA: They will be
8 closed.

9 MS. CRAWFORD: Then fine. So
10 when you get a report about a facility
11 that does not have hot water, then --

12 MR. ZAMESKA: We respond.

13 MS. CRAWFORD: -- you respond.
14 And what's the turnaround time?

15 MR. ZAMESKA: It can vary
16 from --

17 COUNCILWOMAN TASC0: It's not
18 very fast, because we only have 32
19 inspectors.

20 COMMISSIONER PARIS: It really
21 varies on the type of complaint that we
22 have received. If it's something that
23 the person says we saw that this
24 particular restaurant, that there is an
25 infestation of mice, or whatever the case

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 might be, then we certainly will respond.
3 We will try to get to that facility as
4 soon as possible. Versus somebody just
5 complaining that they saw the person
6 handling the food without the gloves at
7 that particular time.

8 So it depends. I mean, we have
9 a limitation of resources, so we also
10 prioritize how we respond to the
11 complaints. But we respond to all
12 complaints.

13 MS. CRAWFORD: I guess what I'm
14 trying to get -- and I haven't gotten it
15 yet. I keep hearing all of these
16 nebulous terms. What is the turnaround
17 time? If you get a call saying that a
18 restaurant is operating and it does not
19 have hot and cold running water, what's
20 the turnaround time? Because they can
21 have it fixed. I mean, and it doesn't
22 surprise me that someone would get a tip
23 off and they just get it fixed. So
24 what's the turnaround time on that?

25 COMMISSIONER PARIS: Anywhere

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 between 24 to 48 hours.

3 MS. CUMMINGS: We probably
4 could go back and forth with this all
5 day, but the last thing that I'm going to
6 say is, the imminently dangerous
7 conditions are most of or many of the
8 neighborhood stores. We have the
9 infestation. And particularly since all
10 of their dumpsters are on the outside of
11 their businesses, the infestation is
12 outside and inside. And because they've
13 not inspected many of those locations,
14 the Health Department would not know
15 that.

16 So, again, because the addition
17 of these businesses are coming from the
18 Zoning Board, the moratorium aspect from
19 this Council can be introduced or looked
20 at. Because if we keep going at the rate
21 we're going, first of all, we keep giving
22 people the same type of food. What kind
23 of service does a city have where
24 everybody eats every two feet from each
25 other the same type of contaminated

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 grease?

3 COUNCILWOMAN TASC0: Well, we
4 hear you. Thank you very much. Thank
5 you for your testimony.

6 COUNCILWOMAN BROWN: Thank you
7 for your testimony.

8 COUNCILWOMAN TASC0: Thank you
9 for your testimony.

10 Is there anyone else here to
11 testify on this bill?

12 (No response.)

13 COUNCILWOMAN TASC0: We thank
14 you for your testimony. We've certainly
15 gathered a lot of information and some
16 other issues that we have to deal with.

17 This Committee will stand in
18 recess until the call of the Chair.
19 Thank you.

20 COMMISSIONER PARIS: Thank you.

21 COUNCILWOMAN TASC0: Oh, I have
22 a question. I'm sorry. Let me go back.
23 I have a question. This is my major
24 question.

25 Knowing that you don't have

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 enough -- the Committee is reconvened.

3 Now, you know we talked about
4 32, the complement of 32 staff members.
5 Do you plan to ask for additional staff
6 members in your 2008 budget?

7 COMMISSIONER PARIS: As soon as
8 the review is completed and we know based
9 on that review what we will need in order
10 to meet the national standards, yes,
11 ma'am.

12 COUNCILWOMAN TASC0: But you
13 just said if you have 15,000
14 establishments and I asked you what would
15 you really need to be able to adequately
16 function and do your job, you said double
17 that.

18 COMMISSIONER PARIS: Yes.

19 COUNCILWOMAN TASC0: So 32 more
20 people. I mean, you don't have to wait
21 for an assessment to understand what you
22 need, because this is -- you're not going
23 to get all 32. Have you thought about
24 doing a timeline where you might be able
25 to increase the complement over a period

1 11/15/06 - PUBLIC HEALTH - RES. 060593
2 of time? No, you haven't thought about
3 it, but I want you to think about it.

4 COMMISSIONER PARIS: Yes,
5 ma'am.

6 COUNCILWOMAN TASC0: All right.
7 Thank you very much.

8 COMMISSIONER PARIS: My
9 pleasure.

10 MR. ZAMESKA: Thank you.

11 COUNCILWOMAN TASC0: This
12 meeting is recessed to the call of the
13 Chair. Thank you.

14 (Committee on Public Health and
15 Human Services adjourned at 12:05 p.m.)

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